

# IMPORTANT CHANGE:

## City-Wide Large Item Pickups Replaced With On-Demand Large Item Pickup

### November City-Wide Pickup Canceled

Residents now have the flexibility to schedule up to four household large item pickups per calendar year at no extra charge. Residents may schedule two pickups between now and the end of 2019. Beginning in 2020, residents may schedule up to four pickups. Schedule your household large item pickup when it is convenient for you!

#### How to schedule your service:

Step 1 - Call Republic Services® at **618.656.6883** and provide a brief description of your items. Your pickup will be scheduled within 7 days of your call.

Step 2 - Place your items at the curb **no more than 12 hours before** your scheduled pickup.

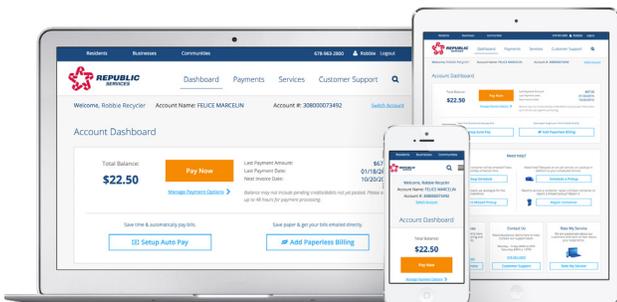
***Please do not place your items at the curb until you have called Republic Services and scheduled the specific collection date.***

Customer Service: **618.656.6883**

## Simple Account Access. Anytime. Anywhere.

Manage your account from home or on the go with the Republic Services app. Visit [RepublicServices.com/Account](https://www.republicservices.com/Account) to access your account or download the app.

Now you can request a bulk pickup, check your service day, find new services, report a missed pickup, request additional services, and more!



#### Acceptable items included in large item pickups:

- » Appliances
- » Carpet: cut into bundles no longer than 4' in length and 3' in diameter and weighing less than 50 lbs. per bundle
- » Furniture: couches, chairs, dressers, tables, desks, etc.
- » Glass portions of doors/windows: must be broken down and placed into small box marked "glass".
- » Mattress sets

#### ACCEPTABLE BULK ITEMS



#### Unacceptable items that are not included in large item pickups:

- » Basketball sets/poles, unless they are broken down into sections and no larger than 3' in diameter.
- » Batteries
- » Concrete and construction material of any kind
- » Electronic waste: televisions, computer monitors/ accessories, DVD/VCR players, etc.
- » Fluorescent light bulbs
- » Lead/oil based paint/varnish
- » Loose trash or trash in cardboard boxes
- » Tires
- » Yard waste

#### UNACCEPTABLE BULK ITEMS



We'll handle it from here.®